

THE PRACTICAL NOMAD

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The Practical Nomad: How to Travel Around the World
The Practical Nomad Guide to the Online Travel Marketplace
<https://practicalnomad.com>

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T-Mobile USA, Inc.
12920 S.E. 38th Street
Bellevue, WA 98006

(by certified mail, return receipt requested, and by e-mail to “privacy@t-mobile.com”)

Notice of violations of the California Consumer Privacy Act

As a California resident and a customer of T-Mobile USA, I hereby notify you, pursuant to the California Consumer Privacy Act (Title 1.81.5 of the California Civil Code), that you have violated, and are continuing to violate, the provisions of this title.

Section 1798.110 of the California Civil Code provides as follows:

“(a) A consumer shall have the right to request that a business that collects personal information about the consumer disclose to the consumer the following:...

“(5) The specific pieces of personal information it has collected about that consumer.

“(b) A business that collects personal information about a consumer shall disclose to the consumer, pursuant to paragraph (3) of subdivision (a) of Section 1798.130, the information specified in subdivision (a) upon receipt of a verifiable consumer request from the consumer.”

I have made a request for all specific pieces of personal information about me that have been collected by you, without limitation or qualification. This request includes, but is not limited to, all information in each of categories of information you have collected. It includes, but is not limited to, all specific pieces of identifying information, biometric information, location information, cellular network connection information, roaming information, Internet usage records, call records, billing records, customer service records, and call recordings including any recordings of calls between me and T-Mobile.

To date, despite my repeated explicit and unambiguous requests, you have provided me with none of these specific pieces of information. You have violated, and are continuing to violate, this section of Title 1.81.5 of the California Civil Code.

In addition, Section 1798.105 of the California Civil Code provides that, “(a) A consumer shall have the right to request that a business delete any personal information about the consumer which the business has collected from the consumer.”

I cannot make informed choices as to which information to request that you delete unless and until I know what specific pieces of information you have collected. So by failing to disclose what specific pieces of information you have collected, you have violated, and are continuing to violate, my right to request that information be deleted.

Pursuant to Section 1798.150 of the California Civil Code you could be subject to greater liability unless, within 30 days of receipt of this notice, you actually cure the noticed violations and provide me with an express written statement that the violations have been cured and that no further violations shall occur.

Time remains of the essence, since I cannot effectively assess the threat or mitigate the damage from your disclosure of information about me to unauthorized third parties (for which damage you may be liable) unless and until I know what specific pieces of personal information about me you have collected and disclosed or may have disclosed.

Sincerely,

Edward Hasbrouck

cc: T-Mobile USA, Inc.
c/o Corporation Service Company
d/b/a CSC – Lawyers Incorporating Service
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